

Bankcard Pros CRM Account Tracking Software

SUPPORT OPTIONS

Our staff of customer service professionals is available Monday through Friday from 9:00 AM to 7:00 PM PST to assist you with any of your questions and concerns. We at Bankcard Pros CRM realize that all questions, whether big or small, are important and urgent to you. When you email us with any questions or support issues, we will do your best to respond to you within 24 hours or less.

There are many ways to contact us for support, as well as 24/7 access to our Bankcard Pros CRM online training materials?

Contact us via Email

If you want to receive support using the Bankcard Pros CRM, always send us an email first to training@bankcardpros.com

If you want to send Bankcard Pros CRM an instant message with your questions, you may contact us using one of the following Instant Messenger Support Options

Yahoo Instant Messenger:	creativevisionstudio
MSN Instant Messenger:	creativevisionstudio
Skype Instant Messenger:	bankcardpros
AIM Instant Messenger:	BankcardProsCRM
ICQ Instant Messenger:	374447264

Contact Bankcard Pros CRM via our Toll Free Phone Support numbers:

(800) 985-9157 Toll Free
(562) 206-0156 Office
(800) 985-5371 Toll Free Fax

To demo our Bankcard Pros CRM Software, you may login as follows:

<http://bankcardpros.net/login.php>
username = CRMAdmin
password = CRM1234AdmiN

For the latest Bankcard Pros CRM support documents and marketing materials, your can login to the DEMO software above and view our Document Download Library at the following link:

<http://bankcardpros.net/forms.php>

You may download and view the latest Bankcard Pros CRM training materials, as well as the setup and configuration guide and checklist here:

http://bankcardpros.com/html/training_videos_manuals.html

Bankcard Pros CRM online training videos:

http://bankcardpros.com/html/training_videos_manuals.html

Purchase DBA business lead lists so you can import them into the leads system in your Bankcard Pros CRM system:

<http://salesleadsplus.com/business-leads.html>

<http://www.cfmleads.com/pblpusa.html>

<http://www.salesgenie.com>

To login to the secure Plesk control panel to manage your domain names, hosting accounts, and webmail, go here:

<https://creativevisionstudio.us:8443/login.php3>

To view your website traffic statistics, you can access the stats at the following link:

<https://your-domain-name-here.com/webstat/>

(Note: Please replace "your-domain-name-here.com" with your actual domain name)

To login to your AtMail webmail account, you can login at the following location:

<http://webmail.your-domain-name-here.com/index.php>

(Note: Please replace "your-domain-name-here.com" with your actual domain name)

ALL NEW! POWERFUL ZIMBRA WEBMAIL FOR LARGE SALES OFFICES

Login here: <http://mail.creativevisionstudio.us/>

Zimbra Email/Webmail is the next-generation application that makes email easy again. Zimbra Email/Webmail combines the best aspects of existing email clients (also known as POP or IMAP email clients) with modern webmail applications to make a totally new and improved experience. Nowhere else will you find an application with full email, contact, calendar, document management and offline access features for free!

A Better Inbox - Unlimited email storage is great but searching through thousands of emails is a hassle. Our Conversation Views and Message Tags automatically highlight important emails in all your email accounts so you can find anything in a hurry. Advanced Search makes finding important pictures, documents or messages from people you care about a snap.

All Your Email Accounts in One Place - Zimbra Mail. Yahoo! Mail. Gmail. AOL. They all work automatically in Zimbra Desktop; even Outlook or any other work or personal email account using POP or IMAP is easy to set up. The best part—you can read them offline without an internet connection when you are in "airplane" mode.

Zimbra Desktop is free - Zimbra software is open source, meaning we make both the software code and the application itself available to anyone at no charge. Also, Zimbra Desktop is a full version; there are no missing features or catches. Enjoy!

What's New with Bankcard Pros CRM Account Tracking software?

1. New time sheet feature to help keep track of hourly employees, telemarketers
2. Sample cold calling scripts built into the leads/telemarketing system
3. All new Daily Report email notifications and admin popular links in the Reporting section
4. All new recruiting and hiring inquiry form allowing individuals to fill out a form and attach their resumes
5. All new help/support menus for the setup and configuration menu
6. You can automatically click and call any phone number for any lead or existing merchant in the system using the Vonage VOIP Click-2-Call Call Back Feature
7. New managed support links at the footer of each page including: About, Contact, Support, Terms of Service, Legal, Privacy, Protect Your PC, Security, Protect Your Business, PCI Security Standards, Visa CISP, MasterCard SDP, Discover Network DISC, Trust Wave
8. Equipment inventory and tracking